



# **DC Access Project (DCAP): Connecting District Residents to Health Care and Human Services Benefits**

## **Medicaid Expansion & Eligibility (ME&E) Subcommittee Meeting**

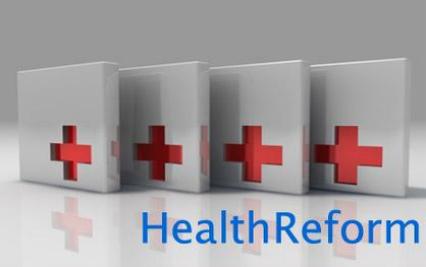
**Thursday, June 13, 2013**



# DC Access Project (DCAP): Connecting District Residents to Health Care and Human Services Benefits

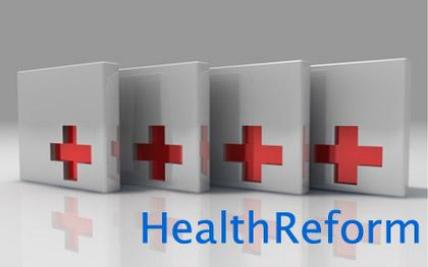
## Agenda

- **Introductions**
- **General Updates:**
  - IT Subcommittee/PMO
  - Plan Management
    - DC Health Benefit Exchange (HBX)
    - DISB
  - HBX Working Groups
- **Other Updates:**
  - User Acceptance Testing (UAT)
  - Model Office
  - Training
  - Medicaid Policy Developments
- **Presentation/Discussion Topic:**
  - Notices
- **Q & A**



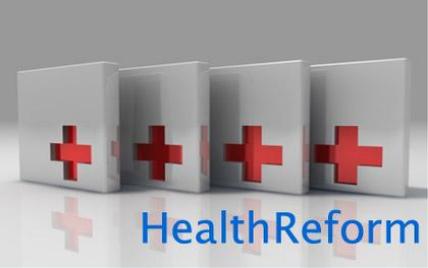
# General Updates: IT Subcommittee/PMO

- **IT Subcommittee/Project Management Office (PMO)**
  - **Working daily with the System Integration vendor, Infosys, on the functional design of the DCAS system**
    - **Design is nearing completion**
  - **Federal IT Systems Testing**
    - **On 5/9/13, the District Health Benefit Exchange (HBX) was the first in the nation to successfully pass Wave 2 of Federal IT Systems Testing**
    - **By completing Wave 2 testing, the HBX was able to effectively establish a secure network, communicate and transmit information to the federal government, and receive information back from the federal hub**
    - **Wave 3 testing will focus on sharing secure data from the Exchange, to more than 10 predefined federal services**
  - **Final Detailed Design Review (FDDR)**
    - **The District successfully passed the latest FDDR on 5/29/13**
    - **The next set of reviews include:**
      - **A Pre Operational Readiness Review on 7/29/13 and**
      - **An Operational Readiness Review on 8/28/13 and 8/29/13**



# General Updates: Plan Management

- **DC Health Benefit Exchange (HBX)**
- **Department of Insurance, Securities and Banking (DISB)**



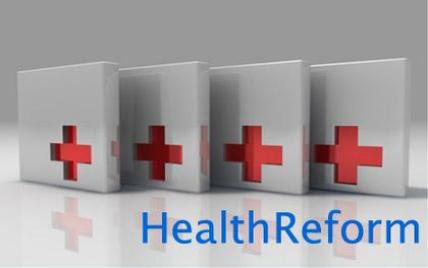
# General Updates: HBX Working Groups

## HBX Working Groups



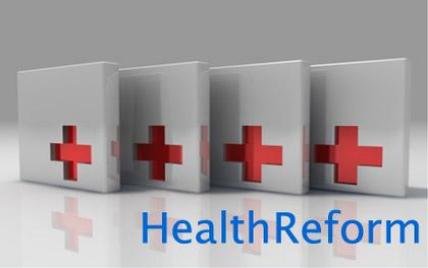
## Other Updates: User Acceptance Testing (UAT)

- **User Acceptance Testing (UAT)**
  - The District has chosen an iterative approach to designing, building and testing the DC Access System
  - Once the system has been tested for bug/defects, the District will use subject matter experts (SME) to ensure the system meets the needs of all its users
  - Test team of SME has been identified and working with DHCF and the Exchange to identify all required test scenarios
  - OCTO and IPS currently building the testing infrastructure
  - UAT is scheduled to begin mid-July and last approximately 4 weeks
  - UAT and Model Office efforts are closely aligned to maximize project efforts and reduce duplicity



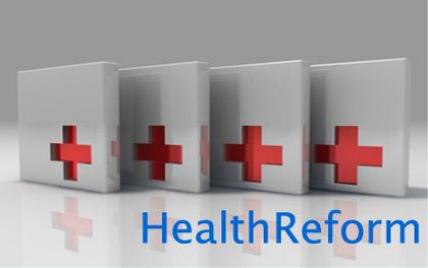
## Other Updates: Model Office

# Model Office



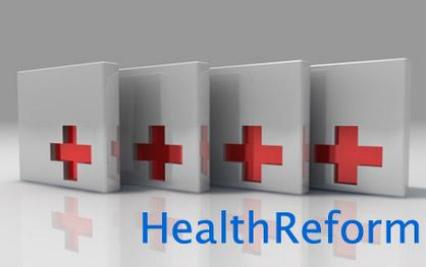
# Other Updates: Training

# Training



# Discussion: Notices

## Discussion “Notices”



# Consumer E&E Notices

- **General Standards**
  - **All notices will be on 8.5” x 11” paper**
    - **Mailing restrictions mean notice can be no longer than 9 sheets of paper**
  - **All notices will have contact info for DC HealthLink Call Center and In-Person Assister**
  - **Beneficiaries may opt-in to electronic notices or electronic + paper. Paper only is the default**
  - **Combined Medicaid/HBX Notices for application groups**
  - **Combined Eligibility/Plan Selection when selection is made within 3 calendar days**



# Consumer E&E Notices

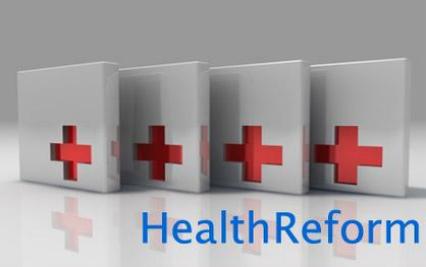
- **Process**

- Engaged Mannat Consulting to draft Key Messages and organize them into general templates
  - Produced approximately 24 templates
- Reviewed Federal Model Notices and notices from other states (NY, KY, OR, MD)
- Formed joint DHS/DHCF/HBX Staff Workgroup
  - Developed 80 consumer notice templates
- Formed Consumer Advocate Advisory Group (3 Teams)
  - Medicaid Notices (15)
  - HBX Notices (31)
  - Mixed Family (18)
  - General (20)
- Scheduled for submission for legal sufficiency review late June 2013
- System testing in July – August 2013



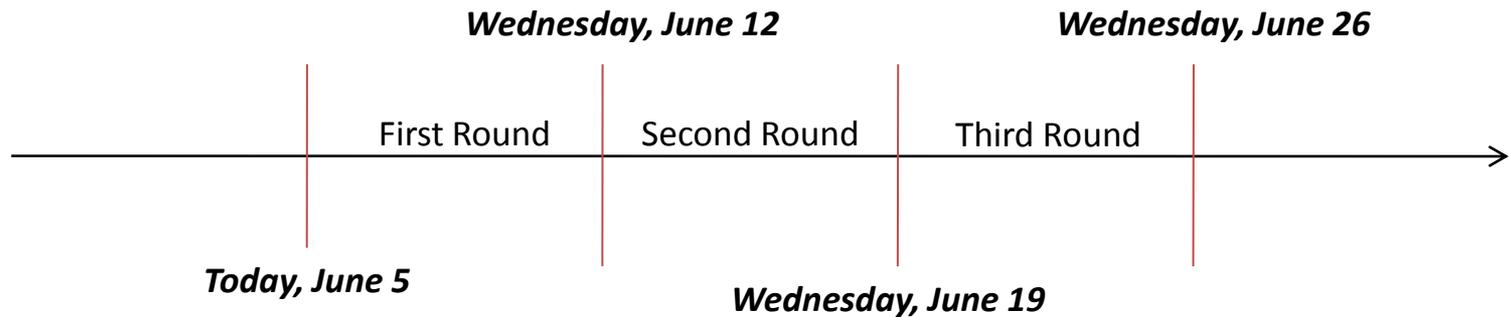
# Consumer E&E Notices

- **Workgroup Expectations**
  - **Groups decided on lead members to organize group recommendations and comments**
    - **Leads also responsible for submitting finalized recommendations to DHCF and HBX points of contact**
      - **All recommendations submitted through a separate organized document and through track changes**
    - **Group members responsible for providing individual feedback to lead members in a timely manner.**
    - **All members required to attend all meetings in person or via conference call.**

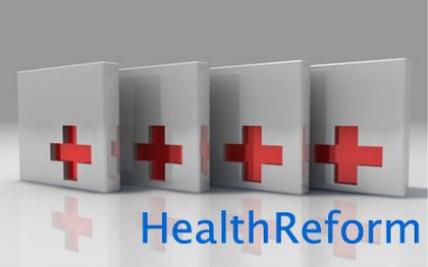


# Consumer E&E Notices

- **Timeline**
  - **Due Dates: June 12<sup>th</sup>, 19<sup>th</sup>, and the 27<sup>th</sup>**
  - **Notices broken up into groups**

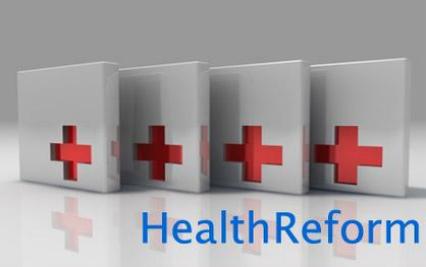


- **Items must be submitted to Agency P.O.C. on or before specified dates**



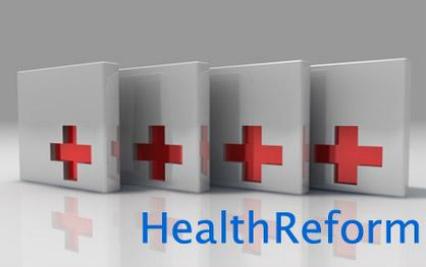
# Updates

- Eligibility Policy Developments



# Section 2 Eligibility State Plan Amendments

- **List of State Plan Amendments**
  - **MAGI-based Eligibility Groups**
  - **Eligibility Process**
  - **MAGI Income Methodology**
  - **Single State Agency**
  - **Residency**
  - **Citizenship & Immigration Status**
  - **Hospital Presumptive Eligibility**
  - **Alternative Benefit Plans**
  - **MAGI Eligibility & Methods**
  - **Title XXI Medicaid Expansion**
  - **Establish 2101(f) group**
  - **Eligibility Process**
  - **Non-Financial Eligibility**



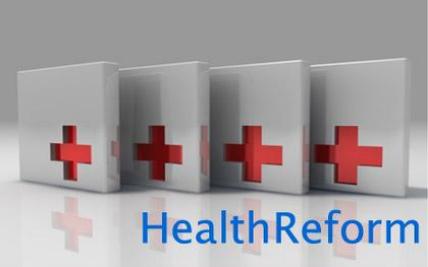
# Eligibility Rules

- **In the process of publishing eligibility rules**
- **Two Phase Approach-(1) MAGI Rules (2) Non-MAGI Rules**
- **Drafted general provisions**
- **In the process of working on eligibility section to include eligibility groups, application process, and notices**
- **Once proposed rules are published, there will be a 30 day public comment period**



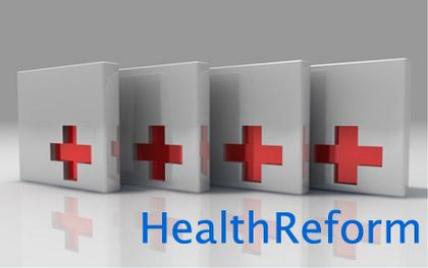
# Program Codes

- **In the process of creating new program codes for beneficiaries determined eligible under MAGI**
- **New program codes will only apply to MAGI groups**
  - **Use 200 series code for MAGI Medicaid**
  - **Continue to use 774 and 775 program codes for childless adults 21-64**
    - **To distinguish determination made using MAGI, 774 and 775 program codes will have an indicator of “D”**
- **Maintain current program codes until beneficiaries transition to new system and eligibility is redetermined using MAGI rules**



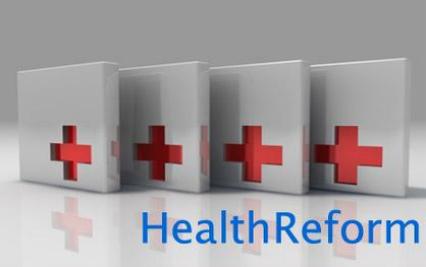
# Other Eligibility Policy Updates

- Early MAGI Medicaid and Renewals
  - The approval of the 1115 Waiver to conduct early MAGI Medicaid and postpone renewals (January- March 2014) is on its way CMS administrator for signature
  
- New MAGI Income Conversion Thresholds-June 30<sup>th</sup> 2013



Questions?

**Questions?**



# Appendix: Release Scope for DCAS

Release 1	Release 2	Release 3
<p><i>ACA Required</i></p> <ul style="list-style-type: none"> <li>• Medicaid (MAGI only)</li> <li>• QHP Subsidies/Credits</li> <li>• Unsubsidized QHPs</li> </ul> <p><b><u>Functionality Deployed:</u></b></p> <ul style="list-style-type: none"> <li>• Customer Portal</li> <li>• Employer/Carrier functions</li> <li>• Verification (Federal Data Hub integration and Local Interfaces)</li> <li>• Eligibility &amp; Enrollment</li> <li>• Plan Management</li> <li>• QHP/Medicaid Financial Management (Marketplace)</li> <li>• Contact Center</li> <li>• Consumer Marketing</li> <li>• “Basic” Case Management</li> </ul>	<p><i>Federally Funded</i></p> <ul style="list-style-type: none"> <li>• Remaining Medicaid (Non-MAGI)</li> <li>• Supplemental Nutrition Assistance Program (SNAP, also known as Food Stamps) including Employment and Training Program and Disaster Food Stamps (separate application process)</li> <li>• Temporary Assistance for Needy Families (TANF) including TANF Employment Program and TANF Diversion (one-time payment in lieu of ongoing benefits)</li> <li>• Refugee Cash and Medical Assistance</li> </ul> <p><i>Locally Funded</i></p> <ul style="list-style-type: none"> <li>• Program on Work, Employment and Responsibility (POWER)</li> <li>• Interim Disability Assistance</li> <li>• General Assistance for Children</li> <li>• Immigrant Children Health Care</li> <li>• DC Healthcare Alliance</li> <li>• Burial Assistance</li> <li>• Homeless “Intake”</li> </ul> <p><b><u>New Functionality Deployed:</u></b></p> <ul style="list-style-type: none"> <li>• “Full” Case Management</li> <li>• Human Services Financial Management</li> </ul>	<p><i>Federal/Local</i></p> <ul style="list-style-type: none"> <li>• Homeless Services Program</li> <li>• Strong Families Program (SFP)</li> <li>• Adult Protective Services (APS)</li> <li>• Family Violence Prevention Services</li> <li>• Teen Parent Assessment Program</li> <li>• Refugee Resettlement Services</li> <li>• Parent and Adolescent Support Services (PASS)</li> <li>• Emergency Rental Assistance Program (ERAP)</li> <li>• Low Income Home Energy Assistance Program (LIHEAP)</li> </ul> <p><i>Non-DHS (“Optional”)</i></p> <ul style="list-style-type: none"> <li>• DOH: Women, Infants, and Children (WIC)</li> <li>• OSSE: Subsidized Child Care</li> </ul> <p><b><u>New Functionality:</u></b></p> <ul style="list-style-type: none"> <li>• N/A</li> </ul>

